

Submitted on Mon, 2022-03-14 14:38

Submitted by: Anonymous

Submitted values are:

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No

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No

Published name

gordon derek jones

Submission files

{Empty}

Your contact details

First name

Gordon

Last name

Jones

Organisation (if applicable)

Self

Email

[REDACTED]

Additional comments

I have been informed Optus will no longer provide service to 3G on 30/04/2022 - making our mobile 3G phones redundant and we will have to get new mobile phones. My wife and I are in our early eighties. My wife has had a stroke and I am a diabetic - relying on our mobiles for "safety" contact. Previously, Au Gov provided that telcos must follow the rules for priority assistance service. How does removing service to our mobiles provide priority assistance? We live pension day to pension day - how are we to afford new Mobile Phones? How is this looking after the Elderly?